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**Exam : 300-810**

**Title :** Implementing Cisco  
Collaboration Applications  
(CLICA)

**Version :** DEMO

1.An end user opened a ticket, stating that before logging in to Jabber for Windows, a warning is displayed that a server certificate has expired.

Which two certificates must be verified on the Cisco UCM and IM and Presence deployment? (Choose two.)

- A. tomcat on Cisco UCM
- B. callmanager on Cisco UCM
- C. cup on IM and Presence
- D. cup-xmpp on IM and Presence
- E. capf on Cisco UCM

**Answer:** AD

**Explanation:**

<https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-presence/116917-technote-certificate-00.html>

2.Which two SSO features are true? (Choose two.)

- A. allows Jabber to use LDAP directory services for contact imports
- B. allows LDAP user import on Cisco Unified Communications Manager
- C. improves productivity by reducing time spent re-entering credentials for the same identity
- D. transfers the authentication from the system that hosts the applications to a third-party system
- E. reduces costs by decreasing the number of help calls that are made for voicemail PIN resets

**Answer:** C,D

**Explanation:**

Reference:

[https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/SAML\\_SSO\\_deployment\\_guide/11\\_0\\_1/CUCM\\_BK\\_SF9D0502\\_00\\_saml-sso-deployment-guide-1101/CUCM\\_BK\\_SF9D0502\\_00\\_saml-sso-deployment-guide-11\\_chapter\\_01.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/SAML_SSO_deployment_guide/11_0_1/CUCM_BK_SF9D0502_00_saml-sso-deployment-guide-1101/CUCM_BK_SF9D0502_00_saml-sso-deployment-guide-11_chapter_01.html)

3.SAML SSO is enabled in Cisco Unified Communications Manager.

What happens when a browser-based client attempts to access a protected resource on a service provider?

- A. The browser follows the redirect and issues an HTTPS GET request to the IdP.
- B. The IdP checks for a valid browser session.
- C. The service provider generates a SAML authentication request.
- D. The SAML request is maintained as a query parameter in the GET request.

**Answer:** C

**Explanation:**

Reference:

[https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/SAML\\_SSO\\_deployment\\_guide/12\\_5\\_1/cucm\\_b\\_saml-sso-deployment-guide-12\\_5/cucm\\_b\\_saml-sso-deployment-guide-12\\_5\\_chapter\\_01.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/SAML_SSO_deployment_guide/12_5_1/cucm_b_saml-sso-deployment-guide-12_5/cucm_b_saml-sso-deployment-guide-12_5_chapter_01.html)

4.An administrator is troubleshooting a Cisco Jabber Deskphone Control Issue.

Which CTI event from the logs denotes that the request from Jabber to CTI Manager must the administrator check?

- A. CTI ProviderOpenRequest

- B. CTI ProviderRequest
- C. CTI OpenRequest
- D. CTI AvailableRequest

**Answer:** A

5.An engineer must verify that the DNS SRV entries that are configured have the correct Information.  
How Is this configuration completed via a Windows machine?

- A. Go to Windows Explorer and type nslookup. Set the type=internet, and then enter the SRV record.
- B. Go to the command prompt and type dnslookup. Set the type=sip. and then enter the SRV record.
- C. Go to Internet Explorer and type nslookup. Set the type=srv, and then enter the SRV record.
- D. Go to the command prompt and type nslookup. Set the type=srv, and then enter the SRV record.

**Answer:** D