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Exam : **700-695**

Title : Cisco Collaboration SaaS
Authorization for PreSales
Engineer

Version : DEMO

1.What is the Webex Calling product availability SLO?

- A. 98.99%
- B. 93%
- C. 99%
- D. 99.99%

Answer: D

Explanation:

Webex Calling offers a Service Level Objective (SLO) for product availability of 99.99%. This SLO represents the uptime percentage that Cisco commits to maintaining for the Webex Calling service, ensuring high availability and reliability for users.

Cisco guarantees this high level of availability by utilizing a globally distributed infrastructure and redundancy across multiple data centers. This approach allows Webex Calling to maintain continuous operation even in the event of localized issues or outages, ensuring users experience minimal service disruption.

To achieve and maintain the 99.99% availability, Cisco employs several key strategies: Redundant Architecture: The Webex Calling infrastructure is designed with multiple layers of redundancy, including network, server, and data center redundancies.

Continuous Monitoring: Cisco continuously monitors the Webex Calling environment for any signs of potential service degradation and responds quickly to mitigate issues.

Automated Failover: In the event of a failure, the system can automatically switch to backup resources without noticeable downtime to end users.

Regular Maintenance and Upgrades: Cisco regularly performs system maintenance and upgrades during scheduled windows to ensure the platform is running on the latest and most secure infrastructure without affecting service availability.

These measures align with Cisco's commitment to provide a reliable cloud calling solution, making Webex Calling a robust choice for organizations needing consistent, high-availability communication services.

2.What are two features of the Webex Calling Voice Portal? (Choose two.)

- A. voicemail access
- B. local gateway access
- C. time schedule setup
- D. end user Control Hub password modification
- E. auto attendant greeting recording

Answer: A, E

Explanation:

The Webex Calling Voice Portal provides several key functionalities for managing voice communications within the Webex Calling system. The two features relevant to this question are:

Voicemail Access (Option A):

The Voice Portal in Webex Calling allows users to access their voicemail. This feature enables users to listen to their voicemails, change their voicemail PIN, and manage voicemail settings. This is a core function of the Webex Calling Voice Portal, ensuring users can maintain and retrieve messages easily.

Auto Attendant Greeting Recording (Option E):

Another key feature of the Webex Calling Voice Portal is the ability to manage auto attendants, including

recording greetings for them. Auto attendants serve as virtual receptionists that provide callers with a menu of options to direct their call appropriately. The Voice Portal allows administrators or authorized users to record and update these greetings directly through the system.

Cisco Reference

Refer to the "WebEx-Calling.pdf" document, which covers the details of the voice portal functionalities including voicemail management and auto attendant settings.

3.What are two features of Cisco Webex? (Choose two.)

- A. one core user experience across Cisco devices and software
- B. multiple user experiences across all devices and software
- C. one core user experience for unified solutions
- D. multiple cloud platforms that are secure and operate separately
- E. one cloud platform that is open, secure, and interoperable

Answer: A, E

Explanation:

Cisco Webex provides a consistent, unified user experience across all Cisco devices and software, allowing seamless transitions and interactions regardless of the endpoint being used. This is a critical feature that ensures users have a familiar interface and experience whether they are using Webex on a desktop, mobile device, or Cisco collaboration endpoint.

Additionally, Cisco Webex operates on a single cloud platform that is open, secure, and interoperable. This platform supports integration with various third-party applications and services while maintaining a high level of security and compliance. The openness of the platform enables developers and businesses to customize and expand their collaboration solutions to meet specific needs.

These features demonstrate Cisco's commitment to delivering a cohesive and integrated collaboration experience across a wide range of devices and services.

4.To whom is development available on the Webex platform?

- A. Development is free for everyone.
- B. Development is dependent on customer status.
- C. Development is dependent on developer status.
- D. Development is pay-per-use.

Answer: A

Explanation:

Development on the Webex platform is free for everyone, which means that any developer or organization can use Webex APIs and SDKs to build custom applications, bots, and integrations. Cisco provides open access to these tools, encouraging developers to create new solutions that enhance collaboration and integrate seamlessly with the Webex ecosystem.

Cisco also offers comprehensive documentation, tutorials, and community support to help developers get started and make the most of the Webex platform capabilities. This approach promotes innovation and the creation of tailored solutions that cater to diverse customer needs.

5.What are the buying models for Meetings in the Cisco Collaboration Flex Plan?

- A. Meetings is not available on the Collaboration Flex Plan
- B. Enterprise Agreement, Active User, and Named User

C. Named User and Active User only

D. Enterprise Agreement only

Answer: B

Explanation:

The Cisco Collaboration Flex Plan provides three main buying models for Webex Meetings: Enterprise Agreement: This model allows organizations to cover all users with a single agreement, simplifying management and ensuring predictable costs.

Active User: In this model, charges are based on the number of active users per month, which is beneficial for organizations with fluctuating usage patterns.

Named User: This model is suitable for organizations that want to purchase licenses for specific individuals who will use Webex Meetings regularly.

These flexible purchasing options enable organizations to choose the model that best aligns with their usage patterns, budget, and collaboration needs.