## Higher Quality Better Service!

# Certified IT practice exam authority

Accurate study guides, High passing rate! Exam Sell provides update free of charge in one year!



#### Exam : C1000-169

### Title : IBM Cloud Associate SRE V2

#### Version : DEMO

1. Which of the following are considered monitoring tools and metrics? (Select all that apply)

- A. CPU Usage
- B. Load Balancer Configuration
- C. Number of Employees in the Organization
- D. Network Latency

#### Answer: ABD

2. Which technique for Root Cause Analysis involves asking "why" repeatedly to delve deeper into the underlying causes of an incident?

- A. Ishikawa diagram (Fishbone diagram)
- B. 5 Whys technique
- C. Fault Tree Analysis
- D. Incident Escalation Matrix
- Answer: B

3. When troubleshooting a performance issue, which technique helps identify the slowest part of a system?

- A. Load testing
- B. Stress testing
- C. Profiling
- D. Code review
- Answer: C
- 4. What is a typical toolchain used in Incident Management?
- A. Incident detection, post-mortem analysis, monitoring
- B. Ticketing system, change management, customer communication
- C. Root cause analysis, automation, backup system
- D. Disaster recovery, service catalog, service level agreement (SLA) management

Answer: B

5. Which incident management team role manages the investigation, communication, and resolution of major incidents?

- A. Incident Commander
- B. First Responder
- C. Subject Matter Expert
- D. Site Reliability Engineer
- Answer: A